



What Are They Saying?



**YOUR INDUSTRY PARTNER IN
CORRECTIONAL HEALTHCARE**

COMPREHENSIVE INMATE MEDICAL CARE | MENTAL AND
BEHAVIORAL CARE | ANCILLARY | COMMUNITY



Do Right!

A Note From the President



Whether they're our county partners, our team members or even our inmate-patients, our testimonials say it best and they speak to our passion, our integrity and values, our investment in our teams, and our commitment to always "Do Right." They also affirm why our partners chose us, why our team members love working for us and why our patients trust us. All of our partners are enthusiastic references and speak to the strength and value of our partnership, so feel free to contact one of them, or all of them at any time.

As always, please feel free to contact me at any time should you have any questions, concerns or if there's anything else I can provide you and your county.

Always my best,

A handwritten signature in blue ink that reads "Todd Murphy". The signature is stylized with a large loop at the beginning.

Todd Murphy,
Co-Founder and President
(214) 563-8224
todd.murphy@mycorrhealth.com

What Are Our **Community Partners Saying?**



"In a recent surprise jail inspection from the Texas Commission on Jail Standards, our inspector stated, "While most of the jails around the state are providing adequate levels of care, CorrHealth is doing it right." He went on to say, "Their program is spectacular, and it's one the rest of the state should be following."

Zena Stephens, Sheriff
Jefferson County, Texas



"I love the fact that I can call the company's ownership directly at any time, as opposed to dealing with some representative who's trying to serve many sites across all 50 states, isn't personally invested in us and doesn't have the authority to make decisions. I know I can get a hold of them at any time I need them, I trust them. They routinely go above and beyond for us and understand what we need here, when our previous providers didn't. With our previous companies, it was clear we were just a number, neither we, nor their employees received much attention and we suffered from it.

CorrHealth does everything they say they'll do, and I trust them. They're subject matter experts. They're innovators and I love what they're doing for us."

Gilbert Armendariz, Director
Sandoval County, New Mexico



"CorrHealth has been an excellent partner and they do a tremendous job supporting their employees, as well as ours.

They've been extremely transparent with our true costs, and I appreciate the lengths they go to in an effort to reduce our costs, while maintaining a high level of care and service. For me, their level of transparency and detail with finance and operations gives us a level of trust, which we haven't experienced with any other provider. With CorrHealth, we have a true partnership.

I appreciate their level of service. It's always very easy to contact them and get our issues resolved quickly.

John Shauburger, Chief Deputy
Jefferson County, Texas



"Like most facilities, COVID has decimated our staff and our detention facility, but once again, CorrHealth has stepped up and gone above and beyond in a considerable, and impressive manner. Since the inception of COVID, our healthcare team was required to quarantine and take leave, CorrHealth sent leadership and support personnel from other facilities in other states to ensure we're well informed, well covered and supported.

CorrHealth stands behind their commitments, they do what they say they'll do, and we simply couldn't ask for anything more from them and their team, or our partnership."

Randy Gutierrez, Warden
Valencia County, New Mexico



"Transitions are always nerve-racking events, but CorrHealth immediately set our anxiety at ease by communicating completely and providing us with a thorough transition plan detailing every step of the process, to include what we could expect with their communication, coordination and work with our previous provider. CorrHealth's ownership and leadership showed up at our facility several days prior to the transition to begin a 3-day series of orientation and training sessions, they were on-site hours before midnight, they stayed long into the next day and several members of their training and leadership team were here around the clock for weeks after the transition to ensure their new team was trained well, confident and ready to operate on their own.

Successful partnerships begin with a complete and successful transition, and without a doubt, CorrHealth is doing it right and they've proactively taken the right measures to ensure our partnership is a success. We're highly impressed with them and its clear we made the right decision by choosing CorrHealth."

Adam Hilliard, Captain of the Adult Detention Center
Midland County, Texas



"CorrHealth is a great company and I'm really glad they're here. With CorrHealth, I no longer worry about our medical and mental health programs, as I did with our former providers."

Jonathan Perez, Deputy Director of Compliance and PREA Standards
Sandoval County, New Mexico



"I can, without a doubt, say the entire experience with CorrHealth, thus far has been one of complete transparency, and their transition was one of utmost professionalism and ease. We cannot be more impressed and pleased with our experience thus far."

Candice Bullock, Commissioner, Precinct II
Washington County, Texas



"CorrHealth transitioned their team and programs in both of our detention facilities on March 1st, 2022 and I was immediately blown away at how they managed our transition and so far, I'm ecstatic with their level of communication, training, service and hands on attention.

With just a few months in, CorrHealth's ownership and leadership are here (on-site) significantly more than our former provider (WellPath) was here in the total time they held our contract. The CorrHealth team is proactive, they communicate exceptionally well, they retained all of the personnel who we wanted to keep, they have recruited a strong and impressive team, and they have kept each of our positions filled since day one.

In short, partnering with CorrHealth is one of the best decisions Wichita County has made since I've held the Captain position. I sleep much better at night knowing CorrHealth is here, and I highly recommend them to any agency looking for a professional organization who does what they say they'll do and seeking a true and highly engaged partnership."

Lisa Patterson, Captain
Wichita County, Texas



"CorrHealth always keeps their word."

John Shauburger, Chief Deputy
Jefferson County, Texas



"Several inmate health care providers have contracted to manage our inmate health care services over the past 20 years that I've been with the Valencia County Detention Center, but we've never had one perform like CorrHealth. Regardless of the industry (inmate health, inmate phone, commissary, kitchen, uniform...), we've never experienced a partnership like CorrHealth' and we couldn't be more grateful for all that they've done, and all they continue to do for us.

CorrHealth is superb, they are subject matter experts, we trust them implicitly and we couldn't imagine anything more."

Randy Gutierrez, Warden
Valencia County, New Mexico



"CorrHealth is exceptional at communicating their goals, and their customer service is a priority at all levels of their company. The level of communication and planning was exceptional during the transition and remains so. They are very knowledgeable and professional and able to overcome situations as they arise."

John Shauburger, Chief Deputy
Jefferson County, Texas



"On June 25, 2021, the Washington County Commissioner's Court executed a contract Agreement with CorrHealth, with the expectation that CorrHealth would conduct an emergency transition start beginning Monday, June 28, 2021; due to extraordinary and extenuating factors, the Washington County Jail has been experiencing. On Sunday, the night before the formal transition, the entire CorrHealth transition team arrived to acclimate and help administer the evening med pass. On Monday, day one, the transition team manually input all 72 of our inmates' patient information and medications into the EMR system. Day two, the transition team had performed a new intake assessment on every one of our inmates, which was impressive. We continue to see a more robust jail medical program each day and anticipate the partnership to continue effortlessly.

To sum it up, I can personally attest to the strong partnership, professionalism, high level of care, and transparency that CorrHealth is providing thus far."

**Candice Bullock, County Commissioner, Precinct II
Washington County, Texas**



"Maintaining standards and compliance is paramount for our administration and Valencia County, and we know it is for CorrHealth, their leadership and teams as well. From maintaining accreditation files, their working closely with administration and myself, sending their Director of Risk Management and Compliance to spend time with us to closely review, discuss and update our policies and procedures in a proactive attempt to mitigate our risks and liabilities, we simply couldn't ask for anything more from CorrHealth and their leadership. We are grateful for them and (we) look forward to many more years working and partnering with them."

**Derrick Garley, Director of Compliance
Valencia County, New Mexico**



"We knew CorrHealth was built to do things a little differently, they did a great job of expressing that to our Sheriff, who had a vision to improve drastically without worrying about status quo. To improve, sometimes you have to take a degree of risk and push the limits and our Sheriff was willing to do that, and CorrHealth answered the call. It's a great partnership."

**John Shauburger, Chief Deputy
Jefferson County, Texas**



"We're in a much better place since we partnered with CorrHealth."

**Sarah Keeler, County Finance Director
McKinley County, New Mexico**



"I can say without a doubt choosing CorrHealth was one of the best decisions we've made thus far. They provide behavioral health services as part of their program and we've been impressed with their team of behavioral health professionals who have stepped in and made a real difference with our inmates and our facility.

First, our disciplinaries and assaults have decreased since CorrHealth has been here, and we believe we can attribute CorrHealth and their programming with that result. CorrHealth has implemented and manages several groups and the feedback we've received from inmates has been encouraging. Inmate feedback has included letters thanking us for the programs we're offering, and many cite learning about boundaries, understanding their triggers and learning coping skills which they now recognize as causes for their negative behaviors and ultimately their incarceration. Another favorite group topic seems to be job skills-interviewing process and resume writing. The feedback we're receiving is uplifting as the feedback suggests our inmates seem to have new hope, which is something they've never experienced.

We appreciate the fact that CorrHealth is local to New Mexico, they understand us, and they're focused on our needs. They are trusted and well respected throughout New Mexico and in the industry just as they are here in Sandoval County.

Without reservation, I'm proud to recommend CorrHealth to any County looking for a great inmate health partner."

Gilbert Armendariz, Director
Sandoval County, New Mexico



"With less than a week as our new inmate health care provider and during a routine med pass, one of CorrHealth's nurses noticed one of our Officers looking sweaty and pale and immediately directed her attention to assessing him and his health. Apparently, his appendix had just burst and he was immediately rushed to the hospital where he had emergency surgery.

As a direct result of CorrHealth's Nurses attention to detail and their skill set, Officer Carbajal was able to go home to his family that night, he's healthy and has returned to work. I think Officer Carbajal and his family would agree that we made the right decision by partnering with CorrHealth.

Adam Hilliard, Captain of the Adult Detention Center
Midland County, Texas



"Your team rose to the challenge of taking over from a previous organization who had failed to meet the majority of our contract requirements. Your ability to recruit and retain medical professionals versus simply putting bodies in positions in this rural part of New Mexico was impressive. The stability your team has delivered to this vital part of our organization is exactly what we needed to ensure our detainees receive the care they need and deserve.

Stepping in with very little notice, the transition was nearly seamless. From top to bottom your organization is professional and a pleasure to deal with. I would recommend your services to any facility who is looking for the highest quality, professional and proactive medical services.”

**Chris Brice, County Manager and Former Director of the Adult Detention Center
Luna County, New Mexico**



“After years of contracting with local Medical Doctors who managed our inmate healthcare services, although skilled Doctors, we realized they lacked the experience in correctional healthcare. When it was time to contract with a new medical provider, we decided to look real-hard at the correctional healthcare providers in our industry.

In 2012, our Sheriff ran on a platform of not privatization the employees of the jail which include the inmate healthcare programs and services. This meant that any healthcare provider would have to provide healthcare services and co-manage our county employees who would serve as their nurses, which we knew was something other providers weren’t willing to do.

After a couple of simple conversations with CorrHealth’s Founders we quickly realized they got it, they understood our situation, they understood our needs and we quickly had the confidence they could handle it.

We needed an experienced provider who knew their business, was willing to create a unique program utilizing our county employees and manage our programs and services through a co-management model. CorrHealth answered the call, they submitted a remarkable response and did so with impressive service and support commitments coupled with fair, straightforward and transparent pricing.

The first thing we noticed in CorrHealth’s response was their willingness to work together. We respected their approach and I can see this being a game changer with other counties and the companies they contract with. With CorrHealth, we appreciate the ability to work directly with their ownership, which was a real benefit and comfort. It ensured we knew who we were dealing with at all times, it gave us the peace of mind they’re local, they understood us and would be here, with boots on the ground when we need them, which they certainly have been. Knowing our provider’s ownership ensures a trust-based relationship, it ensures our goals are aligned and it ensures decisions are made locally and immediately. We needed a provider who had the ability and willingness to be creative and think outside the box and adjust on the fly, if necessary and so far CorrHealth has done just that.

Their ownership and leadership team were heavily engaged from the very start, and they remain so now. They are very responsive and effective in meeting our medical and mental healthcare needs.

Todd, Victor, and CorrHealth’s leadership are some of the most experienced, trusted and respected professionals I have come to know in my 28 years, I am proud to contract with them, they have exceeded our expectations, and I look forward to our continued success and partnership as we grow together.”

**Ricky Armstrong, (RETIRED) Major and Correctional Jail Manager (CJM)
McLennan County, Texas**



"My experience with Todd and Victor (CorrHealth's Founders and Presidents) has shown them to work in some of the most challenging conditions that I have encountered in my thirty-plus years in the field of local corrections. I've always been impressed with their enthusiasm and professionalism never wavering or faltering and their ability to meet each challenge with a positive, "can do" attitude and more importantly, they produced results.

From hiring a new medical staff and working out of a space intended for one person, to educating and orientating an entire inmate population who had never previously experienced nurses' rounds or clinics, Todd and Victor made the transition not only successful, but enjoyable. When the time came to expand the medical operation when our new facility was opened, again, Todd and Victor were on site, hands on and fully available to me and my staff as well as their own.

I don't have enough time or paper to extoll the virtues of what Todd, Victor and their new medical staff meant to the new facility during the transitional (linear to direct supervision) operation of the new facility, but I can state without hesitation that it would not have been the success that it has been without Mr. Murphy's and Mr. Hutchinson's personal commitment, leadership and management skills.

I will forever appreciate Todd and Victor's assistance during our time together in Garland County and I highly recommend them for consideration in meeting your correctional health care needs."

**Mark Chamberlain, (RETIRED) Chief Deputy of Corrections
and Correctional Jail Manager (CJM)
Garland County, Arkansas**



"CorrHealth presented us with a transparent model with pricing and operational details which no other provider has ever disclosed to us. Their transparency gave us peace of mind and it proved they have our best interests at heart. CorrHealth's transparency model shows they are ethical and have nothing to hide, which is what I want in a partner."

**Joe Chavez, (RETIRED) Warden
Valencia County, New Mexico**



"From the very beginning, during our initial conversations with CorrHealth as we were reviewing possible medical providers for our facility, I was impressed with how Todd, Victor, and the rest of the CorrHealth team listened to our needs, and our plans for the future. I can honestly say that choosing CorrHealth was one of the best decisions I've made as the Captain of our detention facilities. Changing from one provider to another can be an extremely chaotic undertaking, but the CorrHealth team was on site weeks ahead of the transition and ensured that everything went smoothly.

Being from Wyoming and living by the code that a handshake is more binding than any contract, it is refreshing to know that the CorrHealth team lives by the very same philosophy. Working with CorrHealth feels more like working with a friend than a contractor, and I know that they will strive to move Heaven and earth to ensure they are giving us the best possible care and service available.”

**Don Hollingshead, (RETIRED) Captain of the County’s Adult and Juvenile Detention Facilities
Laramie County, Wyoming**



“My experience with Todd Murphy and Victor Hutchinson has been excellent over the years. Their understanding of the medical needs of our jail, our inmates, and county administration is far beyond that of any other medical provider I’ve interacted with. Going from county managed to contracted inmate medical with them was one of the best moves the county made in my opinion. When these two individuals, Todd and Victor, left one of our providers (their former company), there was an immediate, and noticeable decline in inmate care and corporate responsiveness to our county’s needs. With a master’s degree in public administration, I frequently found myself frustrated with a lack of understanding on how county government works, both by vendors and county officials. I can’t stress enough how well they understand the dynamics in county government and how to navigate them to get the job done.

I highly recommend them (CorrHealth), and indeed I have done just that. At my retirement I had twenty-one plus years in county government, fifteen of them in management or administration over the jail. One of my last recommendations was that the county move to CorrHealth.”

**Derek Meador, (RETIRED) Chief Deputy
Wichita County, Texas**



“I’m naturally skeptical and don’t trust many people, and when we first began meeting with CorrHealth I had my doubts. I’m proud to say that I was wrong and say that CorrHealth has done everything they said they would and they’ve far exceeded mine and my team’s expectations. One particular area that I’m blown away by is their dedication to training. In all my years, I’ve never seen an organization, no matter the industry, dedicate themselves to training like what I’ve seen with CorrHealth.”

**Jon Nichols, (RETIRED) Lieutenant of the Adult Detention Center
Midland County, Texas**



"In my 32 years as Sheriff, I have worked with many contactors and I can proudly say without hesitation that Todd, Victor and their team were the best, and they set the bar for any other companies we contracted with, regardless of industry. They were heavily engaged throughout our bid process and stayed actively engaged throughout our partnership. Their tireless dedication and deep understanding of their business was impressive and inspiring to me, and those they worked with. Under Todd and Victor, we had the best HSA and health care teams we've ever had, they supported them well, moral was always high, and their turnover was minimal. They implemented innovative programs and were actively engaged with local community groups to help curve the recidivism cycle. I could not be more pleased with their level of personal attention, service and support they've always provided to me, my administration, our agency and our community. When issues occurred, they were always there, often within hours, to quickly resolve the issues at hand.

I am excited at the approach which they're delivering with CorrHealth. Its innovative, and something this industry has needed for a long time. I believe it's one that can change the way this industry looks at all of its business partners.

I offer my highest recommendation. I am happy to stand for CorrHealth for any agency seeking an inmate healthcare provider who genuinely cares, understands local governance and truly gets it."

Terry Box, (RETIRED) Sheriff
Collin County, Texas



"Dilemma - When your correctional healthcare provider files bankruptcy who are you going to call? "Just a Couple of Guys in a Garage" that's who!

CorrHealth stepped up to the challenge and within a week we had negotiated terms and on the following Monday they began serving the detainees incarcerated in the San Miguel County Detention Center. CorrHealth's ownership and core management team-members came on-site to lead the conversion and services continued without interruption. Todd, Victor, along with their staff have embraced the challenge and are committed to providing quality health and mental healthcare services in our detention center, they also teamed up with us in our efforts to fight the Opioid epidemic through our in-custody Medication Assisted Treatment Program.

We would like to thank CorrHealth and their management team for their professional and quick response. We look forward to a good partnership in the safety and care of those incarcerated in our facility."

Matt Elwell, (RETIRED) Warden
San Miguel County, New Mexico



Mental health is a growing issue in New Mexico and while I've seen other companies dabble in mental health, CorrHealth has shown us they're committed and serious about developing, managing, and supporting a strong mental health program. This gives me assurance that I'm being well taken care of, and my mental health program is one of the best in the state.

**Joe Chavez, (RETIRED) Warden
Valencia County, New Mexico**



"CorrHealth is passionate about finding the right people for us, about providing genuine support, continuous professional development, and corrections' specific training opportunities for their healthcare team, as well as ours. It's for this reason, I'm confident, that we have the best mental and medical healthcare team we could ever ask for here in Comal County."

Bill Jennings, (RETIRED FROM COMAL COUNTY) Major and Correctional Jail Manager (CJM) Comal County, Texas



"There were several factors which influenced our RFP Committee and I choosing CorrHealth. With their smooth transition, their attention to detail, the fact that they've maintained a full staff without the use of agency personnel, our choice of Contractors seems to be spot on. There were several factors in our choosing CorrHealth, some of which were:

CorrHealth is comprised of industry professionals who we know well, people we trust, and they know what we need and what's important to us. Their ownership and leaders have served us very well in the past and they clearly know their business. We know they'll be here for us when an issue arises. Passion, integrity and ethics matter and Todd, Victor, Mary have exemplified these traits over the years, I've known them, and we trust they'll take great care of us for many years to come.

I love CorrHealth being privately-owned which gives us the ability to work directly with ownership without having to chase down numerous people in other states and wait weeks or months for simple decisions to be made from corporate.

I appreciate the fact that CorrHealth is focused on New Mexico, Texas, and Colorado which gives me comfort in their being familiar and understanding our local (state) rules and regulations, and it also gives me comfort knowing they can be on-site within a few hours

CorrHealth made the commitment to start their business in New Mexico and they're already proving to be serious about investing, supporting and growing in New Mexico through Mary, Dr. Boynton, both of whom reside in New Mexico, and both are passionate, proactive and hands-on leaders. They reside within an hour or two from my facility which gives me tremendous comfort and peace of mind. New Mexico needs and deserves a proven provider who is focused and dedicated to taking care of us."

**Joe Chavez, (RETIRED) Warden
Valencia County, New Mexico**



"I feel that we were very fortunate to have switched over to CorrHealth at the very same time that the Covid virus affected our community. To have a partner such as CorrHealth providing us with the most up-to-date and honest information and suggestions on how to maintain safety within our facility gave me a great deal of comfort and helped me keep the facility from experiencing any types of outbreaks for over 16 months before we were finally affected by the Delta strain of Covid. With the assistance of CorrHealth and our local health department guiding us through this extreme outbreak, we were able to ensure that the care of our inmates never wavered, and we successfully worked through the outbreak without anyone needing to be hospitalized. We continue to coordinate daily with our in-house CorrHealth partners, and know that additional resources and information are just a phone call away. From a standpoint of liability mitigation this is huge, but more important, from a standpoint of ensuring that we are doing the right thing every day, is immeasurable."

**Don Hollingshead, (RETIRED) Captain of the County's Adult and Juvenile Detention Facilities
Laramie County, Wyoming**



I am very impressed with CorrHealth. I trust them and appreciate our partnership thus far. I like the ability to call their leadership and ownership at any time for swift resolutions. Its peace of mind and a comfort level that we lacked with our previous providers.

When CorrHealth says they're heavily engaged, they mean it. During our transition, their ownership, leadership, and transition team were on-site days in advance for employee orientation and training, and they remained on-site until they were confident their staff were well versed in CorrHealth's policies and protocols before leaving.

Truth be known, they were on-site more during the initial week of transition than our previous provider was over the last four years they held our contract. Very engaging and impressive, all positive at this point.

**Clay Corn, (RETIRED) Director of Adult Detention Services
Chaves County, New Mexico**



"Unnecessary medical related transports are labor and time intensive, they're costly and they increase our risks and liabilities, and decreasing these transports was a prime focal point for us when selecting our inmate healthcare partner. CorrHealth's leadership presented creative solutions to safely and responsibly reduce these transports, an EKG was one of the methods they proposed, which they implemented the evening of their transition. Within 12-hours of transitioning, they engaged the EKG with three patients, and successfully prevented three transports which certainly would've gone out with our previous provider.

CorrHealth listened to us, they understood the issues which keep us up at night and they get it where our previous providers did not. CorrHealth is doing a remarkable job and I can't be happier they're our partner."

**Jon Nichols, (RETIRED) Lieutenant of the Adult Detention Center
Midland County, Texas**



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What Are Our Team Members Saying?



"I love that our leadership truly listens. With us, nurses have a voice and their opinions truly matter to our ownership and leaders. Again, this is something I've never experienced with any other company I've worked for and believe me; it matters."

Brandee Winckel, RN
Regional Manager for NM, CO and WY



Todd and Victor are extraordinarily caring, they are also incredibly involved and they're more involved than any other leadership group I've ever worked for."

Cheryl Baca, LPN
Valencia County, New Mexico



"With over 15 years in the industry, CorrHealth is the third provider whom I've worked for, yet CorrHealth is the only organization where I knew I, along with our team are valued, and our voices are legitimately heard. We are a family, we're very close, we protect each-other, and we take great pride in what we do."

Mary Zold, LCSW
Director of Operations



"With our previous provider, we felt like we were left out on an island and asked to fend for ourselves, and we were expected to do so with very little training or support. They managed prisons and didn't really understand the county jail environment.

It's clear CorrHealth knows our business and they genuinely care about us. Our ownership and leaders listen to us, they do what they say they'll do, and they support us like no other organization I've ever known. As an example, after our transition, they had trainers here for 3-weeks, which was tremendous, and I love that our trainers come back on a regular basis to visit with us and train us. Again, support like this was something

I had never experienced before.

Everything they do is for the betterment of me, and my team, our county and the community. They make my job so much easier.”

Nelda Delgado, RN/HSA
Comal County, Texas



“I have worked in corrections for almost 20 years with 7 of the years being in nursing. I started with CorrHealth as an RN/HSA in October 2021, and I’m inspired everyday by our “Do Right” mission. I’m also proud of the quality of healthcare that we at CorrHealth provide to our clients.

In my last year of employment at CorrHealth, I have been the happiest and proudest in all my career in corrections. With my prior company I felt like just another employee, but with CorrHealth I feel like a valuable part of the team. I have never worked for a company where the owners come to the facility to visit and call you to check on you. Thank you, Todd, and Victor, for caring! This company is also special in the fact that the caring attitudes are widespread throughout its leadership. I know that if I need anything all I must do is pick up the phone and help is available. I’m so thankful that I found CorrHealth!”

Dianna Liles, RN/HSA
Washington County, Texas



“I feel very fortunate to work for CorrHealth. As a provider for a couple different sites in New Mexico, it is important to me that I am supported and have a solid team surrounding me, which CorrHealth and its incredible leadership have provided for me since day one. CorrHealth truly cares for its employees and believes in providing quality care to the patients and the facilities it serves.”

Barry Stanford, Nurse Practitioner (NP) and Certified Correctional Healthcare Professional (CCHP)
New Mexico



"I've never worked for a company where I knew the ownership and they knew me, and they were as involved as CorrHealth's are. Being engaged and as supportive as they are, with no corporate red tape slowing me down is something I never experienced with our previous provider."

Nelda Delgado, RN/HSA
Comal County, Texas



"I'll start off by saying that, as a nurse, I have never stayed at the same job for more than 8 months full time. This was for different reasons, but the biggest factor in my not staying was a lack of support. I have been with CorrHealth for 2 years now. I began as a staff nurse and promoted to management as an HSA. I can honestly say that I have never felt more supported by my higher management in my entire 6-year nursing career. I can call any one of them and they will always pick up or get back to me quickly. They never make me feel inferior for asking questions. The communication within this company is phenomenal.

I did not have correctional nursing experience prior to this role but I felt like I could thrive knowing that help was always there when needed. We are like a family. We help each other and we try our very best to do right by our patients. I truly feel like CorrHealth not only cares about my professional development but also my personal development. I am excited to take full advantage of the tuition reimbursement as I go back to school this year.

Overall, I would recommend this company to any nurse, even those without correctional experience."

Megan Salgado, RN/HSA
San Miguel County, New Mexico



"Many companies boast that they value their employees but with CorrHealth, you feel it every day. I have never felt more supported, important, and empowered to do the best job I can than I have while working for this company! Everyone has a voice and feels part of the overall mission and each of us feels that we have a role in providing great service and the best outcomes in the important work we do. When this company states that its employees are their greatest asset, you can believe them! It's at the center of everything that we do and is demonstrated from the top down. I have never regretted becoming part of the team. I highly recommend CorrHealth!"

Melissa Jarrett, RN/HSA and CCCHP
Midland County, Texas



"I've been an RN for well over 12 years, and in all my experience, I've never known the ownership for the organizations which I've worked. Our ownership is hands-on and always available. For example, during one of our transitions (from a previous provider), I personally witnessed one of them cleaning a bathroom, and he got down on his hands and knees to scrub a toilet.

Their level of humility and the personal touch is remarkable, and one I've never seen before in any organization, and I love them for that."

Brandee Winckel, RN
Regional Manager for NM, CO and WY



Because I truly believe in the mission of CorrHealth, I feel blessed to be a part of this team and am excited to see the great things in store for this company under the leadership of Todd, Victor, and Mary."

Alicia Passaretti, RN and Certified Correctional Healthcare Professional (CCHP)
Former Operations and Training Specialist, TX, NM and CO



"I'm an RN and have been working as a correctional Nurse for over 12 years. In that time, I've been a staff RN, a Director of Nurses (DON) at a large county facility, which held a population over 3,000 inmates on a daily basis. I've worked for 4 private inmate healthcare companies. With CorrHealth, I've transitioned teams, programs and services as an Operations Training Specialist in several county jails, and now I'm a Regional Manager and an auditor for state detention standards. I travel the state and audit healthcare programs state wide. In my career, I've seen the good, the bad and the ugly and have experienced a lot (understatement).

CorrHealth is an organization like no other I've ever experienced or heard of. The founders and ownership (Todd and Victor) are highly engaged, hands-on and they truly care about their patients, employees, partners and the communities in which they work. Feedback is important to the founders and management team, which is exemplified with the probing questions they ask, their listening and wanting to know what's important to their employees. They're constantly working to improve systems and processes to improve efficiencies and decrease risks and liabilities. They provide a unique level of support which I've never seen with any other company, or agency in this industry. Todd, Victor, Mary and the leadership team are compassionate and kind individuals who treat each, and every member of their team with sincerity, respect and kindness.

It's refreshing to finally work for a leadership team and company who gets it. It's amazing to finally be happy, respected and supported by the company which I work for. I am extremely lucky to work for such an amazing company and couldn't imagine working for anyone else. I highly recommend CorrHealth to any Nurse, healthcare professional and/or County agency. Choosing CorrHealth will be one of the best decisions you'll make, and you'll be glad you chose CorrHealth... just as I am."

Brandee Winckel, RN
Regional Manager for NM, CO and WY



"I have known Victor and Todd for several years, they are two of the most ethical, driven and honest people I know. In an environment today where slogans and catch phrases are thrown around like pennies in fountains, these guys actually live their message.

I've been a social worker for over 30-years, and I've worked in New Mexico for over 12-years. This company, by far, has offered the greatest working environment. They really do care about their employees. Equally as important, they genuinely care about the population they work for and provide services to in their daily work. I have never seen three people, Victor, Todd and Mary who are more devoted to their work for all the right reasons. They are always open to listening to new ideas and encourage employees to learn professionally. They provide a tremendous amount of support to their employees and look at each employee's strength and look to nourish their strength. When it comes to serving their designated populations and working with each county; their dedication to identifying and then meeting each county's need is unmatched by any other company, large or small. They believe in hands-on care and face-to-face services with each site they serve. It is a pleasure and an honor to work for this company."

Patricia Smith, LCSW
Operations Training Specialist



"They ensure we have the tools that we need, they get us what we need quickly, and they provide us with what we need without having to fight through corporate bureaucracy and weeks of time waiting for a simple answer."

Brandee Winckel, RN
Regional Manager for NM, CO and WY



"Thank you for an awesome gift for my 3-year anniversary! Couldn't work for a better company! Thank you for the opportunity to provide both medical and psychiatric services for an awesome reputable company!"

Leona Herrell, Nurse Practitioner (NP)
CorrHealth NP in Various New Mexico Counties



"I have been a corrections nurse for the past 12-years with multiple companies being transitioned in different facilities. I have seen some really great companies, but I have also seen some very poor companies. I was fortunate enough to be able to get in with this company upon start-up & I can honestly say I have never seen a greater more caring group of owner/operators than this group. Todd, Victor & Mary are hands down the most devoted people to their industry. They are absolutely dedicated to providing the best employment experience for their employees, the great working relationships between their counties & CorrHealth staff & the best inmate care available.

CorrHealth is a great employer who really cares about their employees. A company that goes above & beyond to remind their employees that they are truly a vital key in the success of the everyday operations of this business. There has never been a time that I wasn't able to call my supervisor & discuss something with them to where I felt that a situation would be handled appropriately & efficiently. CorrHealth will always back their employees when they are in the right. Just like their motto says, they are always ready to: "DO RIGHT!"

Katie Hunter, LPN
Associate Regional Manager, Texas



"CorrHealth has been a great supporting factor in my nursing career. They have opened up great opportunities for learning and personal growth. I look forward to continuing to be a part of this great team."

Jessica Morales, RN, HSA
Luna County, New Mexico



"When we've had team members, or their families who contracted COVID, Todd and Victor are the first to call them to check on them, see how they're doing and ask what they could do for them. That, along with their sending hand-written birthday cards to each, and every team member, hand-written Nurse Appreciation Week cards to each, and every team member and hand-written Christmas cards to each, and every team member proves they truly care and we're genuinely important to them. What other ownership group does that?"

Brandee Winckel, RN
Regional Manager for NM, CO and WY



"Exceptional company with strong values of honesty and integrity. They are committed to their employees, facilities and communities. I, along with the team have been touched by the appreciation shown by CorrHealth. I personally would like to thank you for providing support and the genuine concern for all of your staff and their satisfaction. It is refreshing to work for a company that truly cares for its employees."

Catherine Purser, (Former) LCSW, Mental Health Director and CCCHP
Jefferson County, Texas



"I really appreciate your bringing Kim in to meet the team here in Jefferson County today. It was nice being able to have the opportunity to put a face with the name of the person that will be handling all the HR business for the company. That is definitely one thing I really love about working for CorrHealth as a company is the personable aspect that the both of you bring to us. It's nice knowing the owners on a first name basis and having the staff actually form relationships with the both of you. It's nice having people and the resources you need at your fingertips instead of having to make calls to someone you'll never meet on the other end of a phone.

You are definitely doing a great job at creating a family atmosphere with all the CorrHealth teams and we appreciate all you have done and continue to do for us!"

**Mandy Wooley, (Former) Administrative Assistant
Jefferson County, Texas**



I consider myself lucky to work for CorrHealth as a Mental Health Professional. I have every confidence that the "decision makers" have an acute understanding and support for providing mental health services, even in a situation where resources can be scarce. I enjoy working with a team of people, including CorrHealth's ownership and upper management, who have an open-door policy and are truly committed to teamwork and considering the ideas of others."

**Celestee Cathey, (Former) LMSW/Mental Health Professional (MHP)
Sandoval and Valencia Counties, New Mexico**



"Working for CorrHealth has been an amazing adjustment for my career. I feel supported by my employers, and I am pleased with everything this company has to offer. Joining the CorrHealth team has been a positive move for myself and my team members, we are happy and looking forward to enjoying many years with CorrHealth."

**Mae Torres, (Former) Emergency Medical Technician (EMT)
San Miguel County, New Mexico**



"I've never been treated so well by a place of employment. A birthday gift, a Christmas gift, and now an anniversary gift... y'all are amazing!!! Thank you so much!"

Kenneth Barncastle, RN
Chaves County, New Mexico



"When I joined CorrHealth I wanted a leadership that genuinely listens, I wanted to work for a company that values me and what I do and I wanted a company that protects me and my license. I wanted a company that does what they say they'll do and I found my company with CorrHealth. I love this company!"

Anonymous Message left on Glassdoor by an LVN
Jefferson County, Texas



"I have worked for CorrHealth for four years, and am so inspired by the work we do, and the people we work with. The work is not easy, and days can be stressful, but I have always felt supported by management and my co-workers. CorrHealth really believes in taking care of their employees- if one is struggling, there are folks to help, if one is excelling, there is celebration from your team and management. That makes a huge difference in job satisfaction. So often, I am struck with a huge sense of gratitude to be able to work for and with people who are so willing to go out of their way for each other. That means the world to me!"

"Words that describe CorrHealth are patient focused, caring and conscientious. Words that describe our people are patient, focused, and dedicated. We are also fun, and we do what we can to make what we do enjoyable."

Oakley Blasdel, (Former) RN,
CCHP Sandoval County, New Mexico



What Are Our Inmate Patients Are Saying?



"I want to start off by saying in my experience in the criminal system I have never ran into a more magnificent, diverse set of people that work for a place where customer service is not held to the standard of any reputable hospital. What I favorite the most is you ladies are not required to be as respectful, or kind as you all display consistently every day. But you do and that is rare in places such as this. And I wanted to make sure that actions like yours don't go un-noticed. The willingness and pride you all take in your job and passion is the best experience I've had. There needs to be classes taught to demonstrate the professionalism and consistency to go above and beyond the basic expectations that you ladies show consistently on a daily basis. People tend to focus on the negatives, and with attitudes like yours the positive energy is more effective than being passive and for all of that I thank all of you. I will be gone soon, and I wish you all well. Thank you so much for taking the time to care for me and the professionalism regardless of our situation. Efforts and positivity never go unnoticed."

**A Letter Received January 2019 by Luis R, a Former Inmate
in Sandoval County, New Mexico**

"Nurse Floyd does her job very well, and by the book. She displays professionalism every day and treats everybody with respect, all while wearing a smile, even on her 5th shift of a 60-hour work week.

I am thankful to have nurses working in the jail like Nurse Floyd. When I need medical care, I know and trust that Nurse Floyd will do a great job."

A Letter Received July 2020 by Michael R, a Former Inmate in Comal County, Texas

"I would like you to know Ms. Oakley the Nurse is a blessing. She takes the time to listen and gets things done. I appreciate her, and so does a lot of my pod members."

**A Letter Received January 2019 by Luis R, a Former Inmate
in Sandoval County, New Mexico**

"Thank you for the great care you provide for us. You do such a great job and we appreciate you ladies for all you do."

Signed by the inmates in South Fox Pod, Chaves County, NM



BBB Rating: A+



Do Right!

CorrHealth is the provider of quality, professional, comprehensive, and compassionate inmate medical, mental, ancillary, and community healthcare programs and services within secure county detention facilities of various size and scope. We provide excellent service and support in New Mexico, Colorado, Texas, and Wyoming.

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